



HP Communications, Inc.

"United We Stand"

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HP Communications Provides Update on East Los Angeles Incident Response

[HP Communications](#) (HP) is a telecommunications construction company headquartered in Corona, California, with operational centers in Commerce, Lancaster, and Santa Ana. For nearly 30 years, HP has played a critical role in building, maintaining, and upgrading the telecommunications infrastructure that keeps Southern California connected. Throughout its history, safety has remained HP's highest operational priority, guiding every aspect of its construction, training, and project management practices.

Serving telecommunications carriers, utilities, businesses, and public agencies, HP supports the networks that residents and organizations rely on every day for communication, commerce, emergency services, and access to information. Our work helps ensure reliable connectivity throughout the greater Los Angeles region and beyond.

Los Angeles County is home to many of our more than 700 dedicated team members, and we are proud to live, work, and invest in the communities we serve. As a long-standing Southern California employer and infrastructure partner, HP remains committed to supporting economic growth, technological advancement, and the region's connectivity needs for years to come.

HP acknowledges the concerns associated with the May 22nd incident in the East Los Angeles area. We understand that residents, local businesses, and community members have questions and seek additional clarity about the incident.

An underground pipeline was damaged during construction activities for a fiber-optic installation project. Upon becoming aware of the situation, the subcontractor's work at the site was immediately halted, emergency responders and the appropriate utility operator were notified, and HP began coordinating with responding agencies. Protecting the safety of workers, first responders, nearby residents, and the surrounding community was the immediate focus of HP's response efforts.

Since that time, HP continues to fully cooperate with the Los Angeles County Fire Department, the California Office of Spill Prevention and Response, LA County Public Health, and other relevant agencies involved in the response, cleanup, and investigation efforts. We have ensured that resources are available to support ongoing remediation operations and coordination activities.



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In addition, HP proactively initiated a thorough review and analysis of the existing construction and underground utility coordination procedures for this project.

As part of our internal review, HP conducted an initial investigation into the circumstances surrounding the incident. Based on the information currently available, our review has identified concerns regarding whether the pipeline was fully marked within the delineated work area, as requested in the Underground Service Alert (USA)/DigAlert ticket for this project.

Information gathered to date suggests that no markings identifying the pipeline were observed within the delineated work area where construction activities were permitted.

In addition, records associated with the DigAlert ticket indicate that the response was made using Response Code "010." Under [DigAlert procedures](#), Response Code 010 signifies that "the area of delineation and/or ticket location area has been marked completely and accurately." However, information obtained to date suggests that the pipeline operator did not mark the pipeline within the work area.

The purpose of California's [USA/DigAlert system](#) is to help prevent precisely these types of incidents by ensuring that underground facility operators identify and mark the locations of their facilities before excavation or construction activities begin. Construction activities associated with the project by our subcontractor were planned and conducted based on the utility locating information provided through the USA/DigAlert process.

While our review indicates significant concerns about the use or non-use of utility markings and the proper use of the USA/DigAlert communication for this project, the investigation is ongoing. HP will continue to cooperate fully with all governmental agencies and stakeholders as the facts continue to develop.

We will continue to provide updates as appropriate.